

Prime SealCoating 3 year Spot-free Roof Soft Wash Limited Warranty

Prime SealCoating will provide the necessary service to maintain a spot-free absence of dark molds and mildews from the client's roof for a period of 24 months from the original date of cleaning. For years 2 through 3, Prime SealCoating will treat whole or in part any areas of recurring dark molds or mildews with the client paying the 50% of the original quoted price, before discounts. An entire retreatment will be prorated against the original quoted price of the roof cleaning from the original date of cleaning. Smaller areas of staining, less than 25% of the total area of the roof, will be prorated from the current hourly charge for service. Prime SealCoating reserves the right to courtesy treat small insignificant areas at the customer's request at a time preferable to Prime SealCoating scheduling. Prime SealCoating also reserves the right to discontinue any and all courtesy treatments. This warranty covers shingle, concrete tile, clay tile, slate, asbestos and composite roofs that are of the proper pitch with no water pooling on the roofs surface.

Prime SealCoating roof cleaning process is safe for your roof. If any damage is caused to your roof by our personnel, or our process or the chemicals in our process Prime SealCoating will repair or replace your roof, at its option. Furthermore, if The Prime SealCoating process and/or chemicals void the manufacturer's warranties on your roof, Prime SealCoating will repair or replace your roof in accordance with the terms and conditions of the roofing manufacturer's warranty. This warranty does not cover new or replacement roofing not originally treated by Prime SealCoating, areas under or around roof-mounted apparatus or Acts of God determined by local area. It is the customer's responsibility to keep the roof free from debris, as well as tree limbs trimmed away at least eight feet from the roof surface. Green Mustard Algae is not covered for retreatment. This spot-free limited warranty is transferable to the new owner of the property.

Prime SealCoating Contractor Scope of Work

The work and services performed are those expressly agreed upon on the front of this agreement. Additions requested by the customer will be added to the contract as an additional charge. Please read this document completely to be sure each service you require is listed. If it is not listed, ask the representative to make a written amendment to the front of this document to communicate your service request. Services to be performed are accompanied by a check mark in the services box.

Prime SealCoating 3 Year Limited Paver Sealer Warranty

Prime SealCoating warrants this application against defects in workmanship or material failure such as cracking, peeling or turning yellow for a period of 3 years from the date of application. Prime SealCoating will repair at no charge all defects due to workmanship or materials.

Prime SealCoating uses only premium sealers specifically designed, tested and produced for use with pavers. We work with reputable VOC compliant manufacturers, such as Ure Seal H2O, known for producing quality products that get great results. While sealers come in both water based and solvent based solutions, we use only joint stabilizing, water-based products due to the environmental impact and health risks of solvents. Solvents have a tendency to produce strong, undesirable odors during installation and can cause irreparable damage to equipment, clothing, plants and more. Our sealers come in a variety of finishes including natural look and enhanced look.

While Prime SealCoating strives for excellence with each project, much like most dry cleaners, we cannot guarantee results. Some stains can be removed and some cannot be removed completely. We take pride in our work and our proven, three-stage restoration service offers the most cost-effective, comprehensive and celebrated paver cleaning system available. Our goal is complete customer satisfaction and we will work tirelessly with you to achieve your desired results.

Warranty is Void If Previously Sealed. The warranty excludes damages caused by failure of any previous coating/sealer, failure of the substratum, or damage caused by customer abuse or neglect. Slate, Flagstone and any other natural stone is not covered by the warranty. Efflorescence, which is a natural process and is caused by lime or water-soluble calcium oxide that rises to the surface, is not covered under warranty. Staining from sprinkler systems, such as rust or copper staining, is not covered under this warranty. Although we will do our best to remove all rust staining during paver preparation.

Safety

Prime SealCoating has pledged to the 50 Point Standard for the Roof Cleaning Industry. This document has 10 points that address safety for the contractor as well as the property owner. This member company adheres to these points.

Before We Begin, You Should Know

Prime SealCoating has experienced certain conditions that should be pointed out before we initiate service on your property. We have found that taking certain steps can eliminate plant damage associated with certain types of chemical exposure. This requires the client to ensure all landscape and lawn areas are watered thoroughly. Plants require a minimum of twenty minutes of watering per zone the evening before service and nightly for two weeks after service. Where there are gutters, you are required to make sure all downspouts do not drain into landscape beds. Plants located at a gutter downspout will stress from chemical exposure. Prime SealCoating is not responsible for plants at or around gutter downspouts, French drains or gutter seam leaks/damage.

Exterior aluminum commonly has a dark oxidation that comes with aging. This oxidation is not always removable. Rust stains associated with irrigation systems are removable with separate chemical at a separate charge. Rust stains associated with rusting cars, patio furniture, or from fertilizer are usually permanent and not removable. Grease residue can be removed, but a permanent grease spot remains, even after the use of strong chemicals. Rust and Oil stains are charged as separate items. Please see your scope of work or call your Prime SealCoating Rep. to have items added to your contacts scope of work.

Fire alarm control panels and other outside electrical equipment will be exposed to moisture. It is the customer's responsibility to make sure these items are made water tight before service. Water hose connections, pipes, and valves will be used for water source. The customer will make sure they are in good working order and secured to the wall to avoid damages.